The VA’s Human Factor’s Engineering team is building a website to provide both Human Centered Design training and resources for Medical Center staff. The new site will be called User Experience Guide (UXG), and will provide training modules, targeted project user experience work aids, “How To guides for user experience methods, examples and sample reports. Most important to the team building the site is to identify and meet the needs in the VA Medical Center community.

As part of our effort, we are soliciting input from CHIOs who work in Medical Centers across the country. The team would like to set up individual interviews, via Skype or WebEx. Each interview will be to ascertain needs and interests from CHIOs regarding user experience education and training they would be interested in for themselves and training needs for their staff.

We are most interested in any issues or problems that arise during the design and development of new software functionality. We want to identify these issues, and then determine how we can best address that that issue or problem via the User Experience Guide site materials.

Interviews are roughly 30 minutes, and can be scheduled at your convenience.

Include curriculum here (Janey, not sure what you mean here, do we have a curriculum, all I know about is workflow mapping from Visionary and the methods)